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## Key Facts - Direct Debit Memberships

Here at Unit 1 Gym we don't want to catch you out with small print, so there are few points we want to make sure you are aware of before you sign your Direct Debit agreement.

Please remember, you are receiving a discount based on the minimum term that you choose, therefore, to be fair to other customers, we have to enforce all minimum terms.

- I understand I must make the minimum number of full payments
- I understand that after making the minimum number of payments I will automatically switch to a rolling monthly contract.
- I understand I **MUST** give a full calendar months notice to cancel a rolling contract.
- I understand any payments due within the notice period must be paid, therefore I must serve my notice before making my final payment (you always pay once more after serving your notice - see examples)
- I understand that if I wish to cancel after the minimum number of payments I must serve my notice before making my final payment

### IMPORTANT

- I understand that just cancelling my Direct Debit with my bank does not cancel my membership under any circumstances. I understand I **MUST** notify Unit 1 Gym in order to cancel. I understand these terms stand regardless of my attendance.

For full details see section 8 in the terms & conditions of your contract.

#### Examples

*If you serve your notice on 31<sup>st</sup> May your final payment will be collected on 1<sup>st</sup> June and your membership will expire on 30<sup>th</sup> June*

*If you serve your notice on the 2<sup>nd</sup> of June your final payment will be on 1<sup>st</sup> July and your membership will expire on 31<sup>st</sup> July.*

*If you serve your notice mid month, say the 16<sup>th</sup> of August, your final payment will be on 1<sup>st</sup> Sept and membership will expire on 30<sup>th</sup> September*

How to serve your notice:

1. Speak directly to a duty manager. We will issue you a termination receipt
2. Email [info@unit1gym.com](mailto:info@unit1gym.com) with *membership cancellation* as the subject. **Please note emails sometimes get lost amongst the spam. We will always reply to your request, if you do not receive a reply please assume we have not received your request and contact Rich on 07782 103804 immediately. We can not take your word for it if we do not receive an email.**

I confirm I have read and understand the above keys terms of a Direct Debit membership at Unit 1 Gym Ltd and will follow the correct procedure should I wish to cancel my membership

Signed \_\_\_\_\_ Print \_\_\_\_\_ Date \_\_\_\_\_